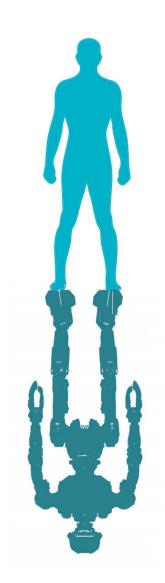


#### **Human-driven automation**

On the moral challenges of autonomous machines

#### Jochanan Eynikel

**Business philosopher ETION** 10 12 2019 | Harderwijk, The Netherlands





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### Gartner picks digital ethics and privacy as a strategic trend for 2019



Natasha Lomas @riptari / 4 months ago





#### The current tech debate



**Techno-pessimism** 

**Techno-optimism** 

@jochanantweets

### Techno-realism: Technology is not neutral.

#### **ALGORITHMS ALREADY INFLUENCE:**



#### WHO WE TALK TO

ALGORITHMS IN SOCIAL MEDIA SELECT WHOSE POSTS WE SEE, SHAPING OUR RELATIONSHIPS

#### WHAT WE BUY

SUGGESTION ENGINES ('PEOPLE ALSO BOUGHT') SHAPE AWARENESS AND INFLUENCE PURCHASES

#### WHERE WE GO

THE ROUTES SELECTED BY DIGITAL MAPS DETERMINE THE NEIGHBOURHOODS WE VISIT AND BUY PROPERTY IN

#### HOW MUCH WE EARN

STOCK TRADING SYSTEMS DETERMINE SHARE PRICES, IMPACTING OUR SAVINGS AND OUR SALARIES

#### WHO WE MARRY

ALGORITHMS IN DATING APPS PLAY A KEY ROLE IN DETERMINING WHO WE MEET, DATE, AND MARRY

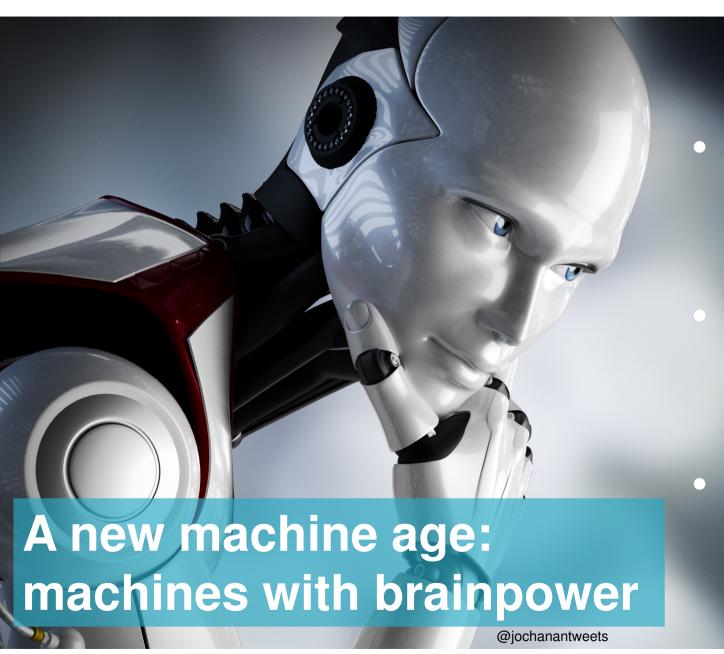




## Ethics What should I do? How should I behave?



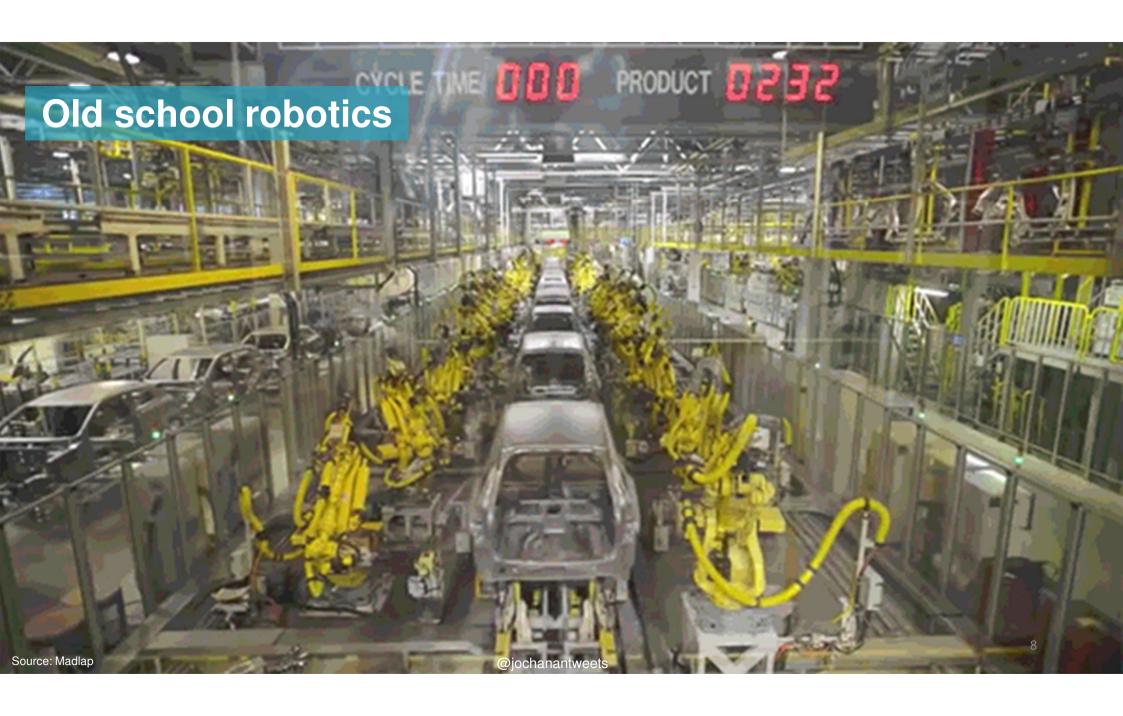
## Technology Influences human behaviour



Internet of Things

Artificial Intelligence

Smart robotics







- flexible
- interactive
- part of the team/family



Source: Domino's / Jibo Inc. / Moley Robotics / Giphy



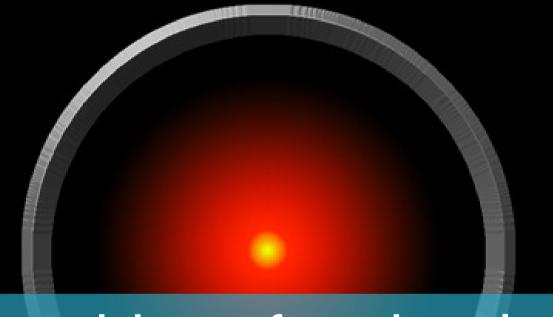


#### **Advantages**

- □ comfort
- productivity
- sustainability
- empowerment



I'm sorry Dave,
I'm afraid I can't do that.



The ethics of technology



#### The ethics of things

(Verbeek, 2014)

## Technology is an extension of our moral assumptions

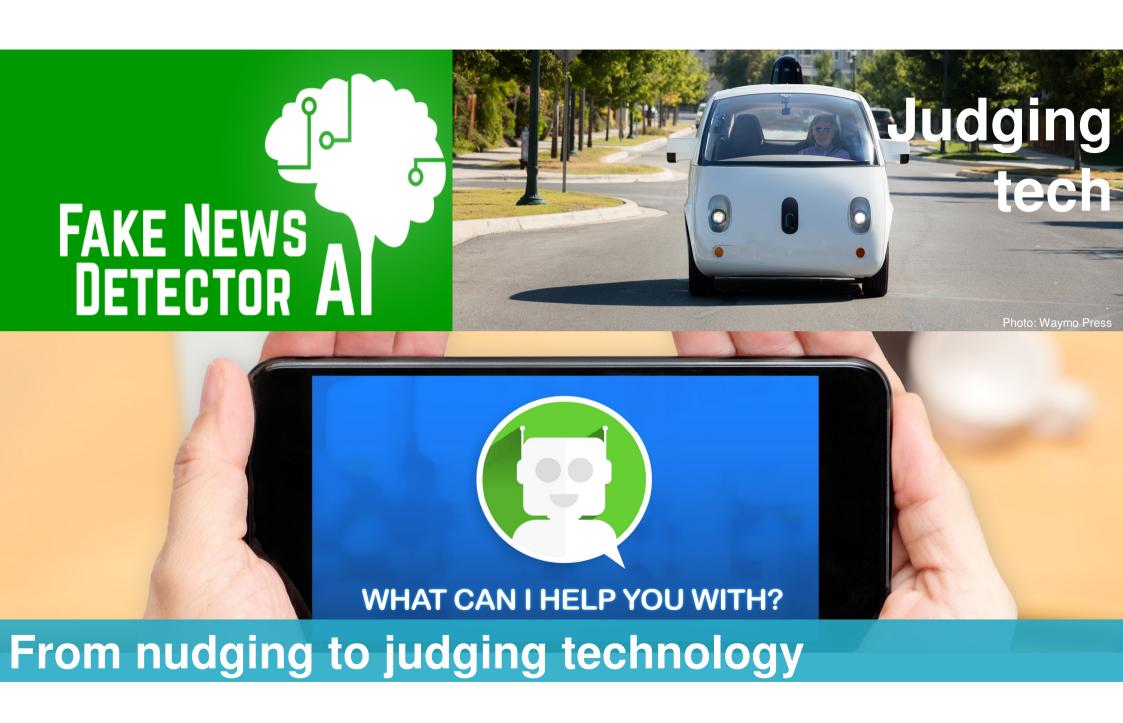
good = driving safely

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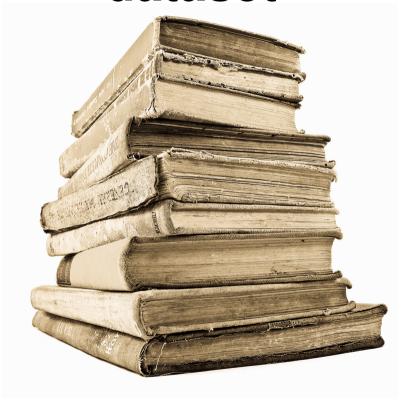








### Historical dataset



### Definition of succes



#### How to build an algorithm

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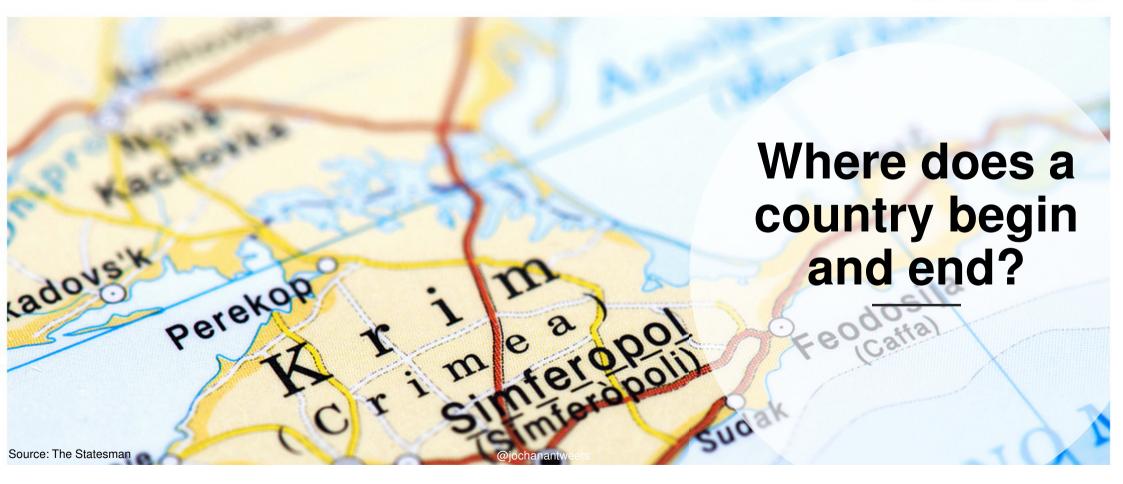


#### Crimea will now be seen as part of Russia in Apple Maps or Weather Apps

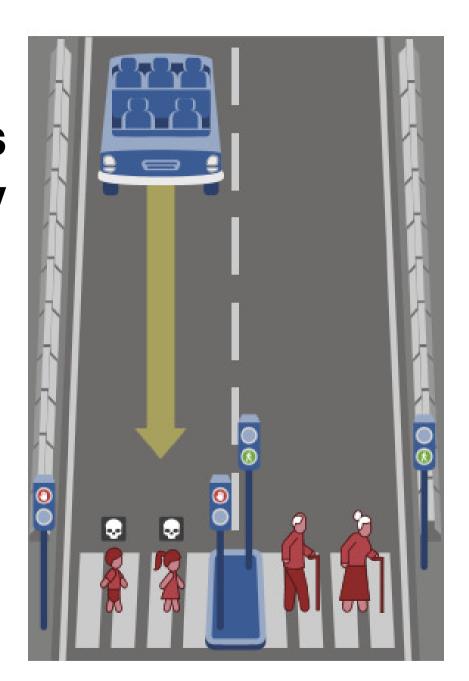
The annexed region, which has a Russian-speaking majority, will now be visible in Russian territory on Apple Maps and Weather Apps

Sounava Ray Sarkar | November 28, 2019 3:00 pm





## What is morally right?



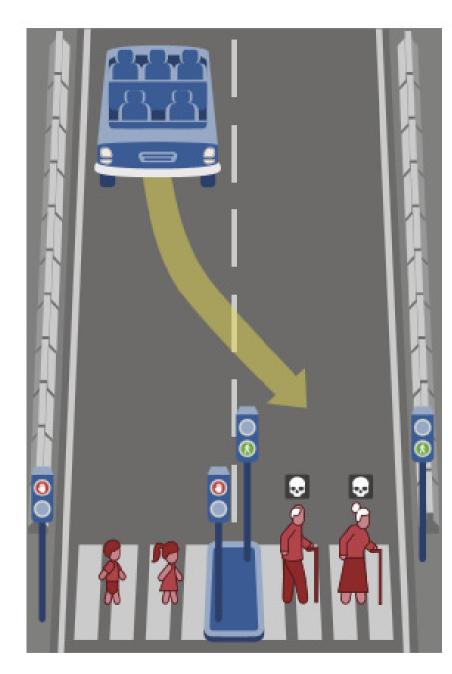


Image: MIT / Iyad Rahwan

#### Two perspectives on moral decision making

Consequentialism: the consequences of any action are the only standard of right and wrong



- ⇒ importance of ratio and calculation
- Deontology: the morality of an action is based on whether that action itself is right or wrong (based on a set of rules, duties or values, ...)
- ⇒ importance of emotion, empathy and 'experienced morality'





In the olden times, privacy was good. Today people want to share, people are more open.

— Mark Zuckerberg —

AZ QUOTES



# Privacy vs. the expanding public space

## Antwerp football club excludes eight youth players from training after they refuse to shower naked

Friday, 15 November 2019



Source: The Brussels Times

4.30.19 SAN JOSE, CA The future is private. MARK ZUCKERBERG CEO, FACEBOOK

#### Privacy as a competitive advantage



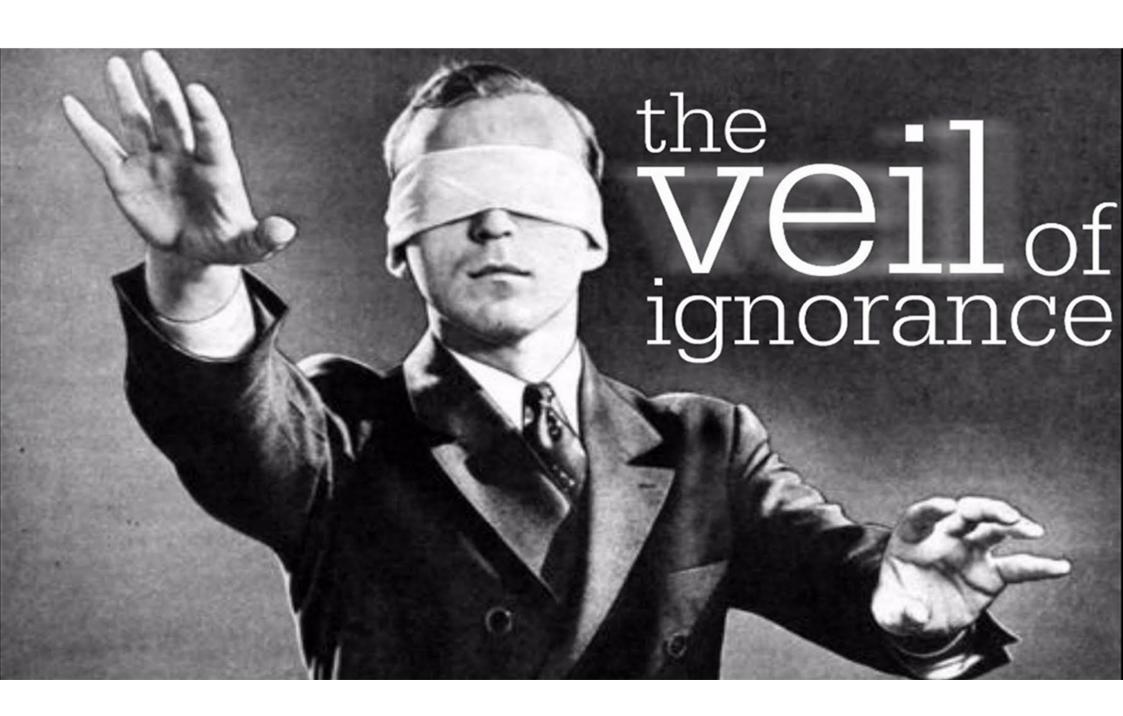
or getting directions, you can us...

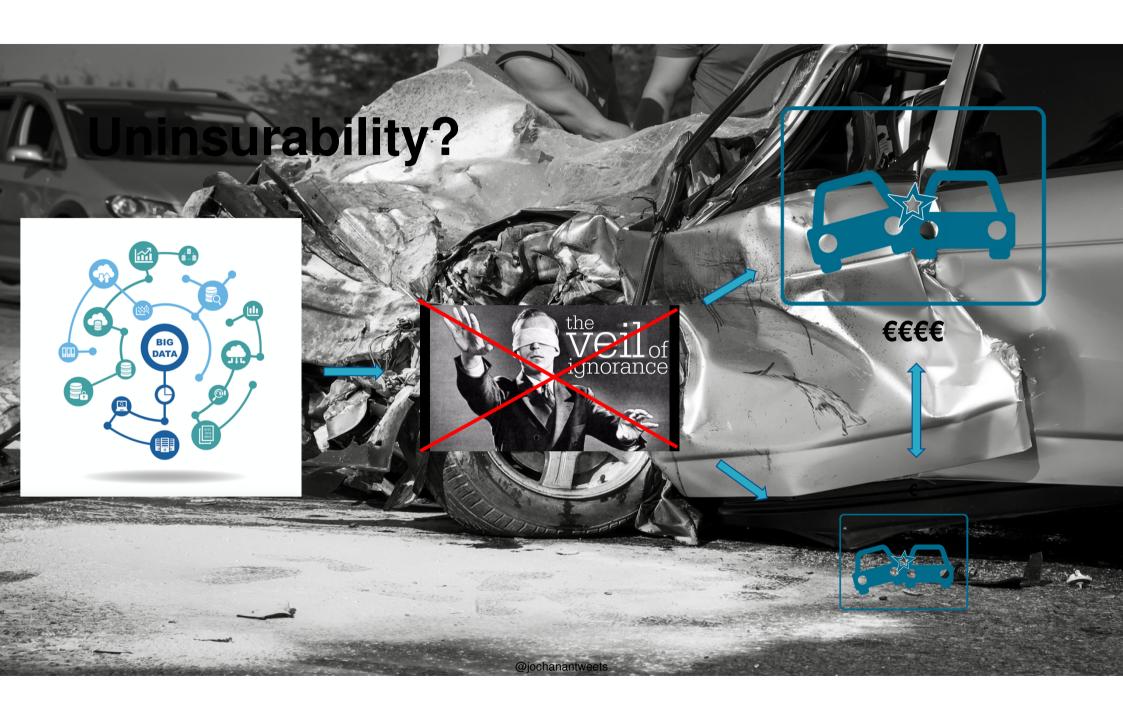
Apple doesn't gather your personal information to sell to advertisers or other organizations.









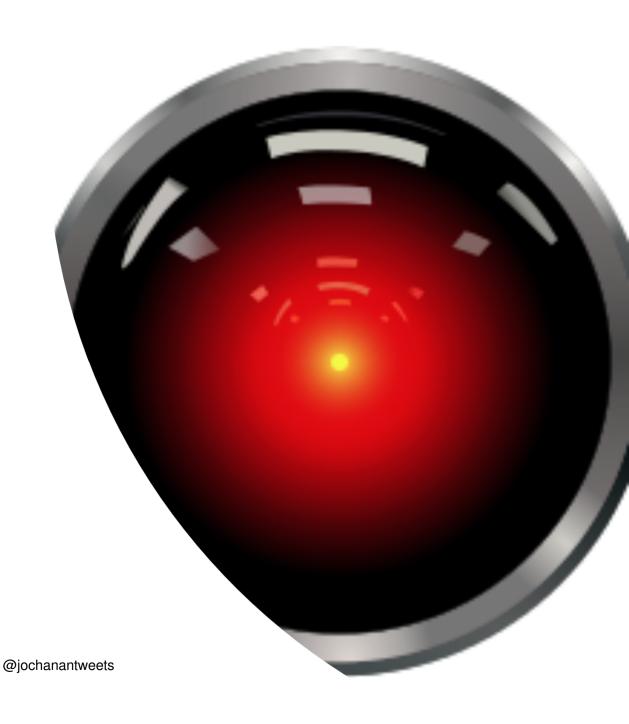


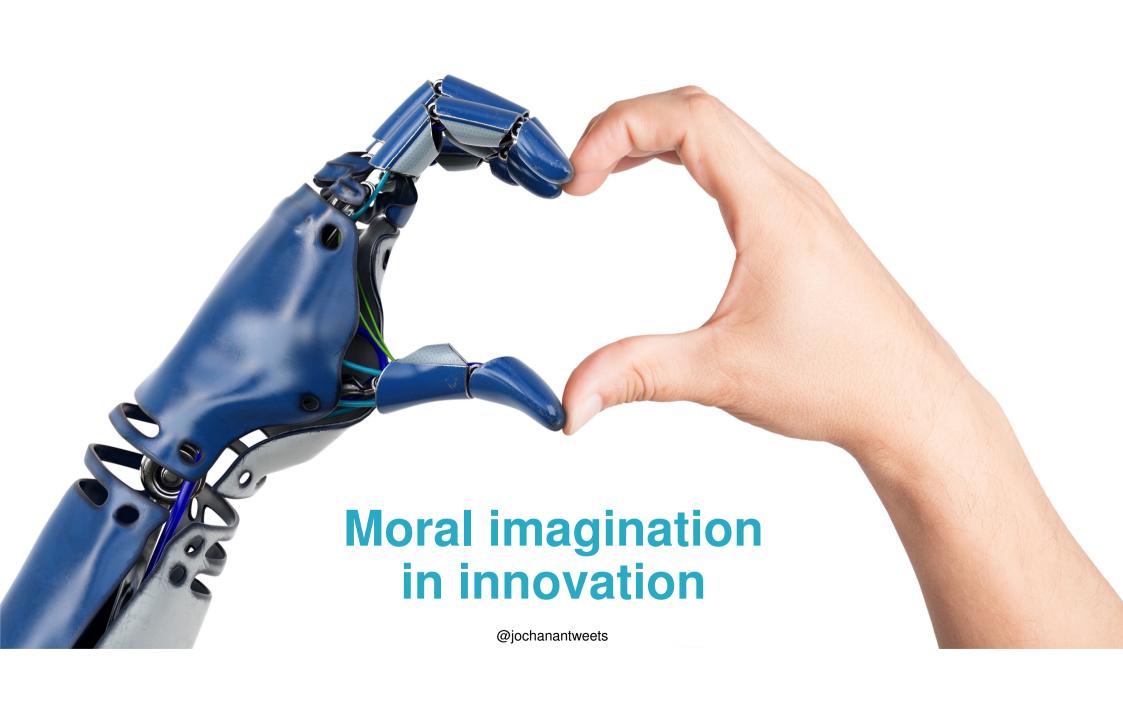
#### Challenges

- moral responsibility of judging technology
- □ biased AI
- □ privacy

Photo: Wikipedia

□ uninsurability





### Moral imagination in innovation







What are likely impacts on our stakeholders?



What values are supported/challenged?





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- They fit a clever little device into your car
- The device measures how well you drive

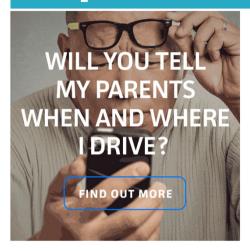


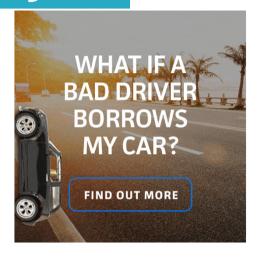
View feedback on how you're driving

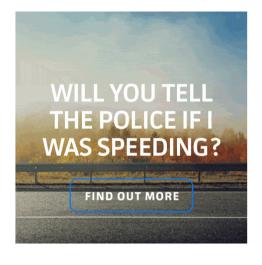


Good drivers could save money on their car insurance

#### Impact analysis

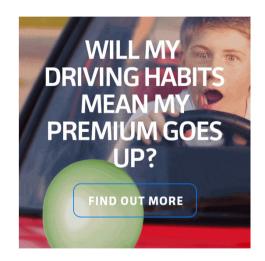


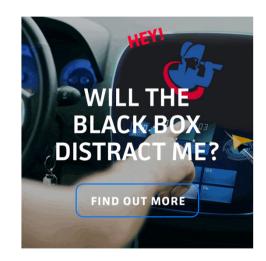


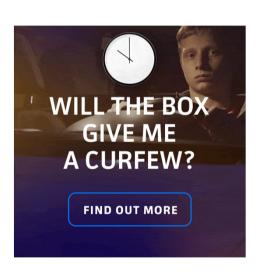




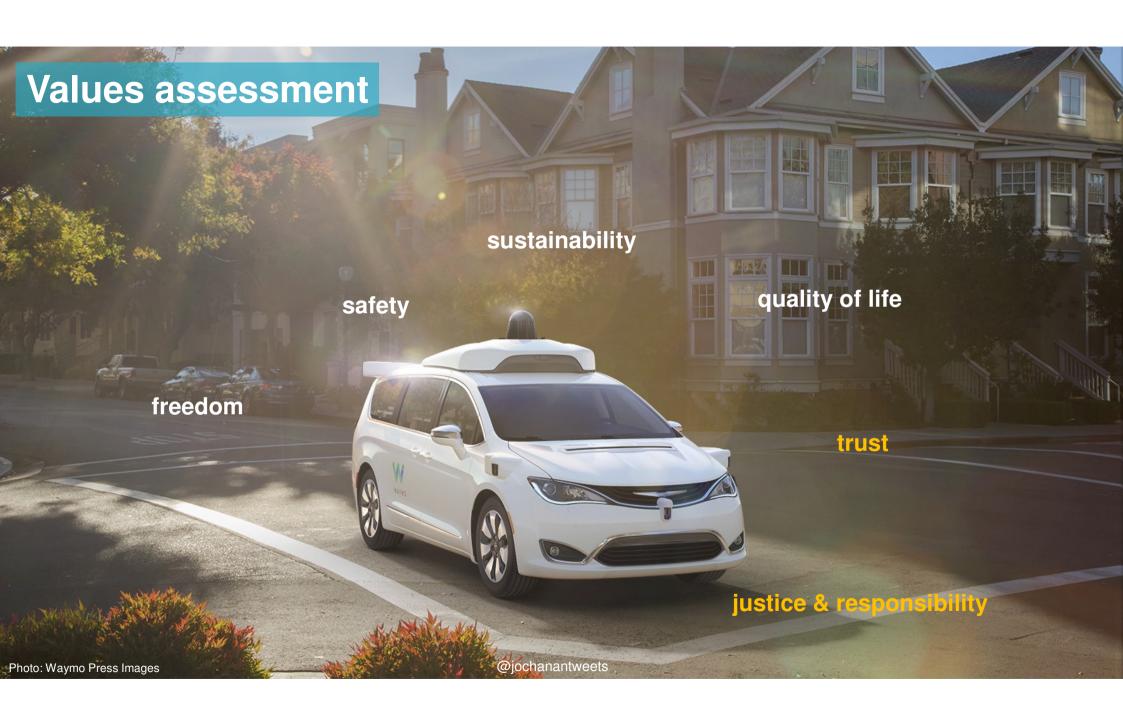


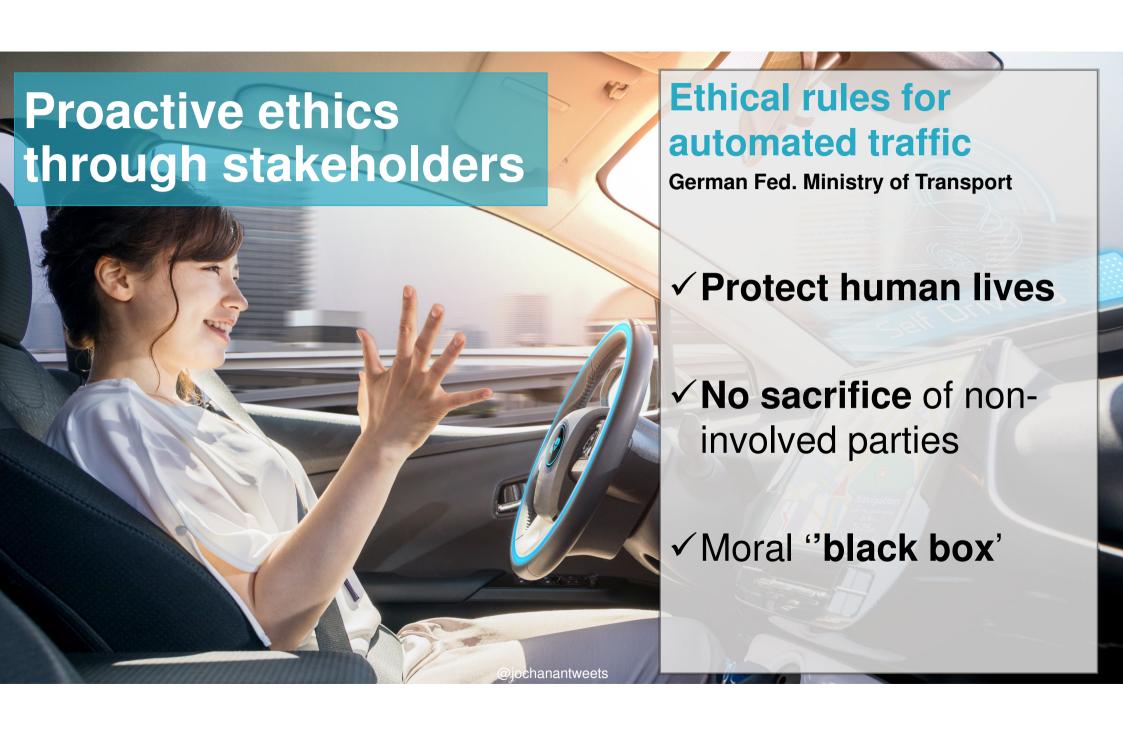


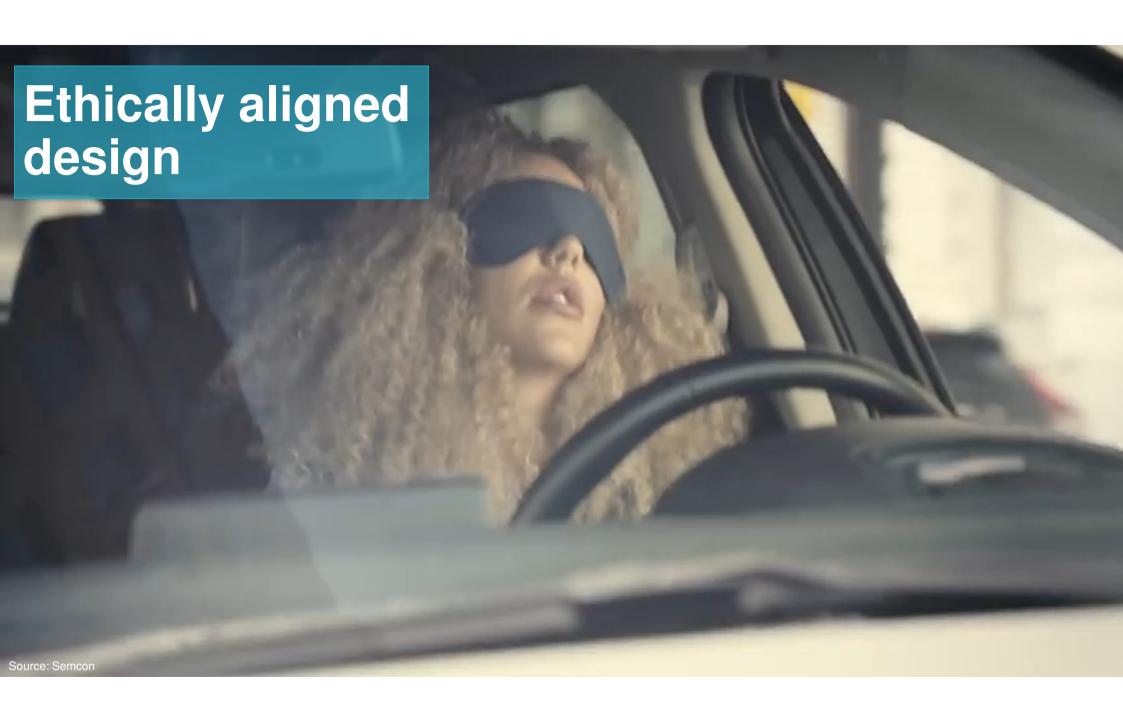




Animation: Admiral @jochanantweets









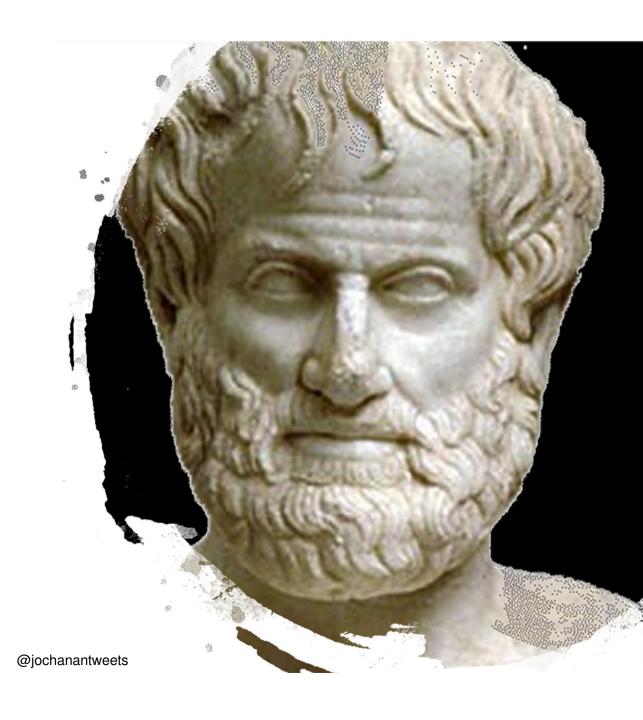
The more we integrate technology in our lives, the more we are in need for a human perspective

@jochanantweets

## What makes us human?

# "Man is an animal gifted with reason and speech"

- Aristotle, 4th CAD





# Human imagination as a guide for intelligent tech

Creativity

Cooperation

☐ Empathy and moral sensitivity

@jochanantweets

## "Innovating is doing ethics, only by other means"

Peter-Paul Verbeek, UTwente

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Business philosopher ETION | Forum for engaged entrepreneurship

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